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	QUALITY POLICY			

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Edimart Tolmács- és Fordítóiroda Kft. (EDIMART Language Solutions) has decided that in the future, in line with practice to date, the company intends to pursue its activities in harmony with the provisions of standard MSZ EN ISO 9001:2015, with a quality management system in place that is in compliance with said standard.

In the interest of satisfying ever-growing professional demands at an increasingly high standard, in 2017 we also integrated the requirements of the MSZ EN ISO 17100:2015 standard into the existing system. Our aim is to confirm and prove to both market players and our clients that we are committed to the conformity of our processes and the quality and standard of our services, which we wish to make regulated and subject them to continued improvement by way of the quality management system.

We wish to perform our activities in view of quality objectives that lend individual characteristics to EDIMART Language Solutions:

- Our agency responds flexibly to client needs and demands, and we meet their expectations comprehensively by harmonising the work performed by the large number of third-party suppliers (translators, interpreters).
- When selecting our members of staff, the key aspects are their commitment to quality, ethical approach, good organisational and problem-solving skills, and their ability to work independently.
- In the future, we will have the opportunity to also participate in calls for applications that require applicants to hold the MSZ EN ISO 9001:2015 certificate. In addition to our market share, this will also allow us to expand our work experience, which we will be able to utilise on an ongoing basis in the course of providing our quality services.
- Integrating, applying and certifying the MSZ EN ISO 17100:2015 standard is also likely to boost our presence in international markets.
- Our goal is to adopt a corporate culture that provides a secure background for realising our business objectives, and which contributes to the development of our environment in both the narrower and the broader sense.

Budapest, 31 January 2021



 Márta Balázs
 Managing Director
 (Quality Management Officer)

